

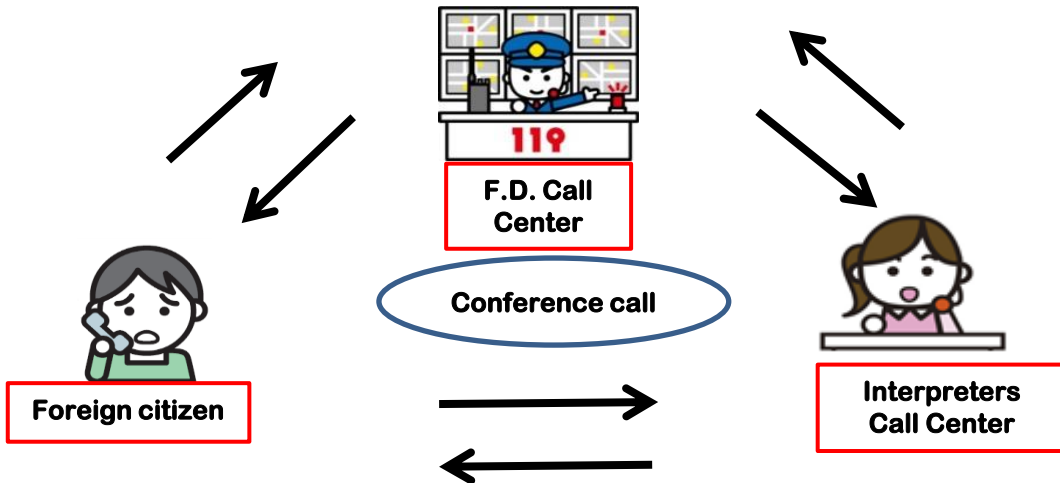
Call 119 when you need a Fire Engine or Ambulance.

Yoshikawamatsubushi Fire Fighting Union Emergency Call Center supports in 20 foreign languages.

English

※Ambulance emergency services are free of charge in Japan.

If you cannot speak in Japanese...



How to request an Ambulance (example)

Firstly, say you need an ambulance.



Please, send an ambulance to this place.



If you do not know the exact address, please inform us a store, crossroad or building nearby as a reference.



We are close to the crossroad XXX, on the same street of Fire department Headquarters.



Please tell us who needs the ambulance, what happened and current situation of the victim.



My father complained of a sudden headache and fainted.



An ambulance will be dispatched as soon as the victim's location and conditions are determined.

If possible, please inform the victim's age. (If you do not know, please inform the approximated age.)



45 years old.
(Perhaps around 40 to 50 years old.)



The attendant will make other questions. Keep calm and answer them.